United Way of Greater Stark County's 211 connects people in need with services, 24 hours a day, 7 days a week. We provide referrals by phone, text, and through our online resource database.

211 PROVIDED ASSISTANCE THROUGH
- 16,944 calls
- 278 texts
- 3,740 online searches

211 RESOURCE DATABASE
- 354 agencies located in service area
- 6,559 services located in service area

GREATER STARK COUNTY ASSISTANCE BY ZIP CODE
Top 5 zip codes assisted:
- 44705
- 44464
- 44707
- 44703

DEMOGRAPHIC DATA ON INDIVIDUALS SERVED BY 211
- 3 in 4 callers are women
- 1 in 4 callers are older adults (age 60+)
- 1 in 3 callers have children in their home

Insufficient income, low educational achievement, and health disparities impact a majority of individuals who contact 211 for help with basic needs.

211 maintains a database of agencies and services for Stark and Carroll County residents.

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REferred services:
- Total: 16,938

Food & Meals 25%
Housing 24%
Utility Assistance 16%
Clothing & Household Items 10%
Services for Children, Families & Seniors 5%
Income Support & Public Assistance 5%
Health Care 4%
Legal/Consumer Issues & Public Safety 4%
Mental Health/Addictions 2%
Transportation 1%
Local & State Govt. Services 1%
All Other Problems/Needs 3%

Unmet needs:
- Total: 2,629

Housing 28%
Clothing & Household Items 16%
Utility Assistance 13%
Food & Meals 11%
Transportation 7%
Services for Children, Families, & Seniors 6%
Health Care 5%
Income Support & Public Assistance 5%
Legal/Consumer Issues & Public Safety 5%
Mental Health/Addictions 1%
All Other Problems/Needs 3%